E-Comm Staff Visit USNS Mercy

Several staff members from E-Comm were invited to visit the US Naval Ship Mercy during its trip to Vancouver in August. The Mercy’s purpose is to provide acute medical and surgical care in support of US armed forces no matter where in the world. It also has a mandate to provide disaster relief and humanitarian aid.

E-Comm radios were taken on board to test transmission capability in case the ship was ever called to this region in support of humanitarian aid. The first call to be processed on Monday June 16, 2003 – BCAS moves to CAD system

AMBER Alert

AMBER Alert (Amber Alert: Missing Broadcast Emergency Response) is being introduced in the Lower Mainland. Named for nine-year old Amber Hagerman, who in 1996 was abducted while riding her bike in her Neighborhood and found murdered just a few days later, it is a joint partnership between law enforcement, the media and the public. AMBER Alert contacts radiation, overburden, and broadcast frequency, among other things, to establish protocols. The introduction of the AMBER Alert is a major undertaking that will impact all agencies including E-Comm. If the Alert is activated (there are strict criteria on when it can be activated), there will be an immediate increase in calls to 9-1-1. More information will follow as AMBER Alert protocols are established.

It’s Easy Being Green

Although E-Communiqé is produced on recycled paper and uses non-toxic and environmentally friendly inks, there are other ways to read E-Communiqé! If you do not wish to receive a paper copy. If you wish to be removed from our mailing list, please e-mail jody.robertson@ecomm.bc.ca

E-Comm Quarterly Newsletter

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BCAS Transitions to Altaris® CAD

Special Thanks:

BCAS
AI Boulier
Paul Byford
Deborah Cherry (now of E-Comm)
Don Elzinga
Martin Ford
Prest Gula
Derek McCline
Geoff Moffat
Paul Morgan
Keith Neithercut
Jim Sutherland
BCAS IT team
E-Comm
Glen Miller
Kathy Wunder
Cassandra Roome
Nick Bryant
Sean Collier
David Hamilton
Nick Kioke
Myron Sawuk
Mel Smith
Sam Wot
Andrew Worthington
and the entire E-Comm IT team

E-Comm is pleased to announce the appointment of Deborah Cherry as Director of Operations.

Deborah has a long association with public safety and emergency services and will be a valuable addition to the E-Comm team. She is the former Superintendent of the BC Ambulance Services’ Vancouver Dispatch centre (since 1998) where she managed all aspects of Dispatch Operations. Deborah has a long association with public safety and emergency services and will be a valuable addition to the E-Comm team. She is the former Superintendent of the BC Ambulance Services’ Vancouver Dispatch centre (since 1998) where she managed all aspects of Dispatch Operations. She also served as the Director of the CAD project for BCAS and is a member of several public safety working committees. Deborah also has a substantial amount of “front line” experience, having worked as Charge Dispatcher for BCAS for 12 years and as a 9-1-1 operator, radio dispatcher, radio trainer and Manager of Complaints and Enquiries while at the Vancouver Police Department from 1974-1980. Deborah was also a committee member during the original implementation of 9-1-1.

Deborah Cher

New Director of Operations Appointed

Surrey and White Rock Fire Departments to Join E-Comm Radio System

In June, the Cities of Surrey and White Rock voted in favour of purchasing Class A shares for both their police and fire agencies, paving the way for the Surrey and White Rock fire departments to join the E-Comm radio system. Once both agencies are transitioned onto the radio system, firefighters will be able to communicate directly with both the Surrey and White Rock RCMP detachments, which have been using the E-Comm radio system for some time.

The Corporation of Delta also voted in favour (May 2003) of transitioning both its police and fire departments to the E-Comm radio system, further adding to the power of shared communications system within the GVRD.

It is the goal to have all these transitions complete by the end of 2003 or early 2004.